

NOTES FOR RESERVATIONS

●In the following cases, we may cancel the departure even on the On the day boarding. Please be forewarned.

1 When the weather or sea conditions may pose a danger to the navigation of the ship, or when there is danger of leaving or berthing due to emergency evacuation of the ship.

2 When natural disasters, fires, marine accidents, breakdowns of used vessels, Other unavoidable reasons occur.

3 When an epidemic of urgency occurs for passengers.

4 When there is an order or request from a public office.

●Cancellations or changes to reservations may be subject to a cancellation fee.

Please be sure to check our cancellation policy when making reservations.

●On the day of boarding, please arrive at the boarding pier 15 minutes prior to the departure time.

●Please note that if you miss the departure time, you will not be allowed to board the boat.

In this case, we will not be able to refund your money.

●Departure times and boarding pier differ depending on the date of reservation. Please be careful not to make a mistake.

The contact phone number listed on the website is different from the location of the embarkation point. Please be careful when searching by car navigation system or smart phone.

●There is no parking at the boarding pier.

●In an effort to prevent and minimize the spread of the novel coronavirus, we are promoting proper sanitation within the facility.

If you have a fever of 37.5°C or higher or are not feeling well, please refrain from boarding the ship even if you have a reservation.

We reserve the right to refuse boarding even if a reservation has been made.

We apologize for any inconvenience this may cause and thank you in advance for your understanding and cooperation.